



## JQL AI Documentation

# JQL AI - User Guide

## Introduction

JQL AI is a Jira app designed to simplify complex JQL searches by converting natural language queries into accurate JQL statements. Whether you're a beginner or an experienced Jira user, JQL AI helps you find issues faster without needing to memorize complex syntax.

## Features

- AI-powered JQL conversion from natural language queries
- Supports both **Global Search** and **Project-Specific Search**
- Quick actions for frequently used JQL queries
- Admin settings for enabling/disabling the app per project
- Copy and search JQL results directly in Jira

## Installation

1. Go to the Atlassian Marketplace and search for **JQL AI**.
2. Click **Get it now** and install the app in your Jira instance.
3. Follow the on-screen instructions to complete the installation.
4. Navigate to a Jira project or the global search page to start using JQL AI.

## Getting Started

Once installed, JQL AI is accessible via:

- **Global Search:** Available in the Jira navigation menu for system-wide searches.
- **Project Page:** Available inside Jira projects for project-specific searches.
- **Admin Page:** Manage settings and permissions from the Jira Admin panel.

## How to Use JQL AI

### 1. Enter a Query

- Type a natural language query like:

- "Find all open issues"
- "Show all closed tasks from last week"
- "Find issues assigned to John Doe in Project X"
- Press **Enter** or click **Convert** to generate the JQL query.

## 2. Review and Use the JQL Query

- The app displays the converted JQL query.
- Options:
  - **Copy**: Click the copy button to use the query elsewhere.
  - **Search in Jira**: Open the Jira issue search page with the query pre-applied.

## 3. Quick Actions

- Use pre-configured quick actions such as:
  - **Open Issues**
  - **Closed Issues**
  - **In-Progress Issues**
- Click a quick action to generate the respective JQL query instantly.

## Admin Settings

Admins can enable or disable JQL AI at different levels:

- **Global Level**: Apply JQL AI across all projects.
- **Project Level**: Enable or disable JQL AI per project.
- **Security Filters**: The app automatically filters inappropriate content in queries.

## Troubleshooting

### Issue: The app is disabled

- Contact your Jira admin to check if JQL AI is enabled for your project or globally.

### Issue: "Something went wrong" error

- Ensure you have a valid OpenAI API key configured.
- Verify your internet connection and try again.

### Issue: "Project-specific queries only" error

- If using JQL AI inside a project, ensure your query does not reference multiple projects.
- Use **Global Search** for multi-project queries.

# Support

For assistance, please visit the Atlassian Marketplace support section or contact our support team.

---

JQL AI simplifies JQL searching in Jira, helping teams save time and work more efficiently. Start using JQL AI today and experience seamless issue tracking!